PEAK User Guide



Update Your Contact Information and Communication Preferences

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Welcome to Colorado PEAK®										
An Eli	PEAK.									
You may not be The fast benefit i anywher service f and app and earl program	Sign In Username (Email Address) example@email.com Password @ Horgot password / username ? or Creato an account	OR	Sign in using your Connect for Health Colorado Account							

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Overview	Case: 18		Change	Password	
Benefits					
Member Handbook	Charleen		1B	County Contacts	
Report My Changes	Address 🖋				
Redetermination / Recertification	Home		Mailing	BOULDER ,CO 80302	
ayments	Contact Information and Communication Preferences				
xpress Lane ligibility	Mobile Number 986-000-3809		Home Phone Nu None	mber	
ommunications	Email Address charleen@peak.com				
equest Health First	Communication Preferences				
Card/CHP+ Card	Important case communications U.S. Mail		Helpful informat None	ion about benefits	
	Font Size 12 point				
	Language Preference				
	Spoken English		Correspondence English	3	
	Household				
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- 1. Click Manage My Account or Sign In.
- 2. Enter your email address and password. Click **Sign In**.

3. Contact Information and Communication Preferences can be edited on the Overview page.

Click on the pencil icon next to "Contact Information and Communication Preferences."

Overview	Manage My	Account				
Overview						
	Case: 1B	Cha	nge Passwo	ord		
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Report My Changes	Address_					
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ayments	Contact Information ar	nd Communication Preferences	Save	Cance	el	
Express Lane Eligibility	Email Address 📀	charleen@peak.com	Change			
	Mobile Number 😧	986-000-3809				
communications	Home Phone Number					
			Email	Text	U.S. Mail	
\rightarrow	Important case communi	cations				
	Helpful information about	t benefits				
	Please send letters in:					
	 Standard Print 					
	Clarge Print					
	Language Preference					
	Spoken	Written				
	English	English	¥			

- 4. Update your email address, phone number, and how you would like to receive information. Click **Save** to save your changes.
- Important case communications: Get alerts when a new message is in the PEAK Mail Center. These text, email and U.S. mail alerts do not contain your case details.
- Helpful information about benefits: Get program information by email or text. These messages are not specific to your case.

Changes may not appear on PEAK immediately. Please DO NOT click save more than one time.

Congratulations!

You updated your Contact Information and Communication Preferences.

