



Do You Use Non-Emergent Medical Transportation?

Non-Emergent Medical Transportation (NEMT) is a Health First Colorado (Colorado's Medicaid program) benefit for members who need transportation to medical appointments. Health First Colorado covers rides to and from the nearest doctor's office, hospital, or another medical office for covered care and services. An NEMT driver should:

- Only take you to the appointment and then home;
- Always take the most direct route to the appointment and back home;
- Never offer you money or other incentives.

If a driver does something they should not, please contact either Health First Colorado or the Attorney General's office:

- To contact Health First Colorado, choose one of these options:
 - Send an online [Health First Colorado Provider Fraud Form](#)
 - Call 855-375-2500 (for State Relay, call 711)
 - Email hcpf_reportproviderfraud@state.co.us
- To contact the Attorney General's Office, email mfcu.investigations@coag.gov or call 720-508-6696.

Your name and personal information will be kept confidential when reporting suspected provider fraud.